

Meeting the goal of doing more with less is an ongoing challenge and strain for many libraries. It diverts attention away from librarians' main purpose: serving their users. That's why the SirsiDynix Software as a Service (SaaS) hosting program can help libraries of all types and sizes.

Shrinking resources continue to reduce the staff hours and expertise available to implement crucial innovations. Libraries are challenged to stay up to date with technology and training, retain highly qualified technical staff, manage vendor and subcontractor relationships, oversee the core systems that power the heart of library technology, and keep track of upgrades and feature releases, as well as purchase, implement, and maintain increasingly complex systems.

With our complete offering of Software as a Service and the services of SirsiDynix certified system administrators, you are freed of these time and skill-intensive implementation and management tasks. You'll have access to top tier features and functions for all major library systems, acquisitions, collective development and management, public access, federated search, authentication and access, digital collections, and more. As a result, your library gains all the advantages of these technologically advanced tools, but without the day-to-day duties involved in managing them.

	Without SaaS	With SaaS
Direct results of owned software	Manage initial or replacement server purchase, installation and implementation Service contracts Increasing resource demands – CPU, memory, disk, bandwidth Downtime and/or failure recovery System administration – even small systems take 1,480+ hours per year	These tasks are done for you.
Indirect results of owned software	Fiscal restraint (budget cuts) Capacity planning Data security and access Managing increasing complexity Increasing service demands Vital administration tasks under - performed Replacement cycles	These issues will not concern you.

- Receive SirsiDynix system administration and management by experts
- Offer users extended services that might otherwise be beyond their means
- Obtain all the technology, security, and support required for worry-free operations
- Avoid many system administrator tasks to save resources
- Stay on the leading edge, despite tight times, to keep users engaged

You can gain peace of mind by choosing SirsiDynix SaaS, often referred to as “application service provider,” or ASP. We manage hundreds of hosted systems for all types of libraries around the world. No other company can offer the complete suite of technology, security, and support services available to every SirsiDynix SaaS customer:

- Dedicated server capacity, including all server resources: CPU, memory, disk, server-side networking, etc.
- All future server capacity, but no future additional cost – if more performance is required based on usage or system enhancements, servers will be upgraded or replaced
- 24×7 Critical Care support
- High bandwidth Internet capacity for all systems
- All production server components are redundant: CPU, memory, disks, networking cards, switches, routers, and Internet connections
- Disaster recovery protection options
- Full system backups performed daily
- Proactive management and monitoring of systems which notify SirsiDynix administrators of performance, free disk space, free memory, network errors, degradation, etc.
- Predictive monitoring of major system components to enable replacement before failure can cause interruptions
- Active monitoring of systems for security and regular use of patches for the latest OS security and stability releases
- All system server modules available
- Firewalls and other security devices for protection of all systems
- Upgrades which are scheduled by the site, but performed by SirsiDynix experts

SirsiDynix products available through Software as a Service

- SirsiDynix Symphony ILS
- SirsiDynix Unicorn® ILS
- SirsiDynix Enterprise
- SirsiDynix Director's Station™
- SirsiDynix Web Reporter
- SirsiDynix Digital Library
- SirsiDynix Federated Search solutions
- SirsiDynix OpenURL solutions
- SirsiDynix Electronic Resource Management and Assessment solutions

